



USAG Mannheim Community Information Update

21 September 2010



Agenda



- **Calendar**
- **MEDDAC/DENTAC Update**
- **Force Protection/Safety**
- **Fall Clean Up/DPW Reminders**
- **DFMWR Key Events**
- **Mannheim Area Schools**
- **Religious Support Updates**
- **Commander's Notes**



September 2010



Hispanic Heritage Month (15th-30th)
Suicide Prevention and National Preparedness Month

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2 USAG-MA Organizational Day	3 USAREUR Training Holiday	4
5	6 Labor Day	7 1 st Day of Kindergarten SY10-11	8	9	10	11
12	13	14	15 Quarterly OPSEC/SAEDA Brief	16 USAREUR Load Securing Awareness Briefings	17	18 Community Information and Job Fair
19	20	21 Senior Leader Forum	22 Community Transformation IPR	23	24 Right Arm Night	25 Community Yard Sale Cycling Criterium Nat'l Kids Day
26 Girl Scout Keys to Leadership Conference as of 21 Sep 10	27	28 Warrior Zone Grand Opening	29	30 Building and Area Coordinator Meeting Quarterly Volunteer Recognition Ceremony and CFC Kick-off		

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October 2010



Hispanic Heritage Month (1st-15th)
National Domestic Violence Awareness and Energy Awareness Month

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3 German Holiday	4	5	6	7 USAREUR Load Securing Awareness Briefings	8 USAREUR Training Holiday No School	9 Columbus Day B- Ball Tourn
10	11 Columbus Day	12	13 AFN Open Line	14	15	16 Retiree Appreciation Day @ PHV Pavilion
Columbus Day B-Ball Tournament			AT/FP Exercise			
17	18	19	20 Community Transformation IPR	21	22	23 Make A Difference Day/ Girl Scout Breast Cancer Walk
24/31 DST Ends	25	26	27	28	29	30 Comm Trick or Treat / Hallelujah Festival
Fall Clean-up Coleman Barracks						

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as of 21 Sep 10



November 2010

National Native American Indian Heritage Month
Military Family Appreciation Month



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 German Holiday	2	3	4	5 USAREUR Training Holiday CYSS Training Day No School	6
	Fall Clean-up Sullivan Barracks					
7 DST Ends (US)	8	9	10	11 Veteran's Day	12	13 Turkey Trot
	Fall Clean-up Spinelli Barracks					
14 German Holiday	15	16	17 Town Hall	18	19	20 Thanksgiving Mass
	Fall Clean-up Funari Barracks					
21	22 BFV Housing Area Clean-up	23 BFV Housing Area Clean-up (Make-up)	24	25 Thanksgiving Day	26 USAREUR Training Holiday	27
28 as of 21 Sep 10	29	30				

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December 2010



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1 Community Tree Lighting	2	3	4 Santa's Workshop
5	6	7	8	9	10	11
12	13	14	15	16 AFTB Birthday Celebration	17	18
19	20	21	22	23 USAREUR Training Holiday	24 Christmas Day (Observed)	25
	DoDDS Winter Recess					
26 German Holiday as of 21 Sep 10	27	28	29	30 USAREUR Training Holiday	31 New Year's (Observed)	
	DoDDS Winter Recess					

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Mannheim and Coleman Army Health Clinics



- Overall Medical Readiness: 85.65%
- Overall PHA: 92.76%
- Overall PDHRA: 98.9%
- Workload: Have provided over 37,428 appointments since 1 Oct 09
- Overall Patient Satisfaction Rate for Past 30 Days: 97%
- Overall Patient Satisfaction Rate for Past 52 Weeks: 92.7%
- No Show Rate for Past 30 Days: 8%
- Flu Shots are Available



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Army Provider Level Satisfaction (APLS) New OTSG Reimbursement Rates



- **Questions 9,11,13: MTFs with scores greater than or equal to 85.5% will receive \$20 for each returned survey**
- **Questions 9,11,13: MTFs with scores 82.5% to 85.5% will receive \$5 for each returned survey**
- **Question 21: MTFs with scores greater than or equal to 90% will receive \$100 for each returned survey**
- **Question 21: MTFs with scores 86% to 89% will be penalized \$10 per each returned survey**
- **Question 21: MTFs with scores below 86% will be penalized \$25 for each returned survey**

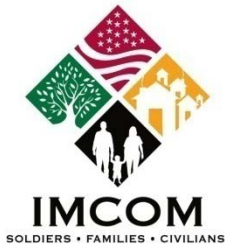
Important to fill out and return the APLS survey when you get them in the mail. The Additional funds can be used to buy new equipment and furniture, hire additional staff or get additional training to continue to improve the clinics.



Mannheim Dental Clinic



- Dental Readiness: 97.03%
- Patients Treated: 987; 462 AD; 499 FM; 14 Ret; 11 OTH
- Failed appointment rate: 5.70%
- Pedodontist arrived on 15 September 2010, will be on board NLT 12 October 2010



Department of State Worldwide Caution



- The Department of State remains concerned about the continued threat of terrorist attacks, demonstrations, and other violent actions against U.S. citizens and interests overseas
- Current information suggests that al-Qaida and affiliated organizations continue to plan terrorist attacks against U.S. interests in multiple regions, including Europe, Asia, Africa, and the Middle East
- U.S. citizens are reminded of the potential for terrorists to attack public transportation systems and other tourist infrastructure
- U.S. citizens are strongly encouraged to maintain a high level of vigilance, be aware of local events, and take the appropriate steps to bolster their personal security
- Americans are advised to monitor news reports and consider the level of security present when visiting public places or choosing hotels, restaurants, and entertainment and recreation venues



Autobahn Incidents



- Attempts to stop vehicles – 5 in Poland and 1 in the Czech Republic since August
 - A4/E40 in Poland
 - A5 in Czech Republic
 - In the past, these have criminal efforts – Theft and Car Jacking
- Vehicle comes from behind and flashes lights/honks horn in an effort to get vehicle to pull over
- Unmarked Polizei vehicles will pass the vehicle they are trying to stop and they will clearly show a STOP paddle.
- What to do:
 - Don't immediately pull over, find a crowded location to stop at, such as a gas station, super market, or police station
 - Report the incident to 66th Military Intelligence Heidelberg Field Office at DSN 370-8069
- Before you go:
 - Know the driving laws of the countries you are travel in
 - Go to <http://travel.state.gov/> and read country specific information



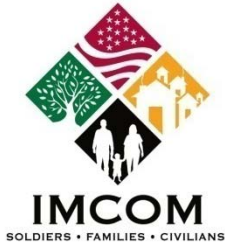
IACS Temporary Pass Return Enforcement



Suspension of IACS Installation Sign-In Privileges of personnel who do not return Temporary Installation Access Cards

Effective 2 August 2010 if a pass is not returned:

- ❖ 2 Duty Days after a pass is expired IACS will email the sponsor as a courtesy reminder.
- ❖ 3 Duty Days after the email is sent, IACS will provide the DES Suspensions Manager with all passes that have been expired for 5 Duty Days but not returned.
- ❖ After 5 Duty Days names will be provided to the First Field Grade Officer in the Chain of Command (or Civilian Equivalent).
- ❖ After an additional 5 Duty Days, Memorandums for Suspensions will be issued thru the Commanders to the sponsoring individual advising of the Suspension. IACS will then suspend the Sign-In Privileges of the guest's sponsor.



IACS Temporary Pass Return Enforcement



- ❖ First Offense: Suspended until pass is returned.
- ❖ Second Offense: Suspended for minimum of 30 days.
- ❖ Third Offense: Possible permanent revocation of Sign-In Privileges, at the discretion of the Garrison Commander.

- ❖ The Passes must be returned to the IACS Office located next to the Schuh Theater.
- ❖ Commanders/CSM's may request the names of soldiers under their command that have had their privileges suspended at any time.

- ❖ POC is Randall Eichelberger at DSN: 385-3200; email: randall.eichelberger@eur.army.mil



Fall Cleanup



Coleman Barracks	25-29 Oct 2010
Sullivan Barracks	01-05 Nov 2010
Spinelli Barracks	08-12 Nov 2010
Funari Barracks	15-19 Nov 2010

BFV Housing & Barracks Living Areas Clean up Day	22 Nov 2010
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➤ All Soldiers to be released from duty from 1200-1700 on 22 Nov 2010

Make up day	23 Nov 2010
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POC is SFC Patrick Knight, DPW NCOIC, DSN 381-7340



DPW Notes



- Bulk Trash should only be placed on the curb on Sunday evenings from 1800-2200 for Monday pick-up
- Weather is getting colder, please ensure workplace and living quarter doors are closed to ensure rodents don't get in
- Energy Conservation – IMCOM goal is 3%
- Barracks lockout, please call All Star at 385-3724 (Available 24/7)
- Self Help and SORT Center is moving to Sullivan Barracks in the near future – location and timeframe TBD



DFMWR Notes



Important dates and upcoming Events:

- 13 Sep (1800-2000) **Driver Education Training** – (Heidelberg/Mannheim HS)
For enrollment in future classes and information, contact Parent Central Services
- 24 Sep (1700-2000) **Right Arm Night**, Top Hat Club (Fun, give-a-ways, Unit Karaoke Challenge)
- 25 Sep (0800-1400) all area **Mannheim Community Yard Sale**.
- 25 Sep (1400-1900) **National Kids Day Celebration** - Building 696, Home Run Derby, youth BBQ, face painting, tattoos, Rock Band, health experiments, prizes, candy, food and lots of fun.
- 25 Sep (1400-1600) **Cycling Criterium** – Taylor Barracks
- 28 Sep (1600-2000) **Warrior Zone Grand Opening** (USAREUR Rock Band, give-a-ways and Gaming Competition)
- 30 Sep (1130-1300) **Volunteer Potluck** – at the Sullivan Barracks USO, open to all volunteers in Mannheim



DFMWR Notes



Important dates and upcoming Events:

- 9-11 Oct: **Columbus Day Basketball Tournament** – BFV Sports Arena & Sullivan Gym
- 23 Oct, **Make a Difference Day**
- 30 Oct (1700-2200) **Harvest Fest and Haunted House**, Youth Center Bldg #696
- 1 Nov **Angel Tree “Kick Off”**
- 5 Nov **CYSS Training Day** – All Child & Youth facilities closed
- 15 Nov **Mannheim Village Grille closure**
- 20 Nov: **8th Annual Turkey Trot** - Starting at the Mannheim Commissary parking lot
- 4 Dec (1000-1300) **Santa’s Workshop**, Youth Services, Bldg. #696, Food, games, activities & photos with Santa.
- 31 Dec **New Years Eve Celebration**, BFV Bowling Center & Top Hat Club



Holiday Operating Schedule



	THANKS- GIVING 25-Nov-10 Thurs	CHRISMAS EVE 24-Dec-10 Fri	CHRISTMAS DAY 25-Dec-10 Sat	NEW YEAR'S EVE 31-Dec-10 Fri	NEW YEAR'S DAY 1-Jan-10 Sat
<u>TOP HAT CMTY CLUB</u> <u>FACILITY HOURS</u>	1800-0200	1800-0200	CLOSED	2100-0400 <small>PARTY</small>	CLOSED
<u>BFV BOWLING CENTER</u> <u>FACILITY HOURS</u>	1600-2400	1000-1800	CLOSED	2000-0200 <small>PARTY</small>	CLOSED
<u>PRIMO'S</u> <u>FACILITY HOURS</u>	CLOSED	1100-1800	CLOSED	1100-1500	CLOSED
<u>COLEMAN BOWLING</u> <u>FACILITY HOURS</u>	CLOSED	0730-1500	CLOSED	CLOSED	CLOSED
<u>FRANKLIN GUESTHOUSE</u> <u>FACILITY HOURS</u>	ON CALL	0600-1800	ON CALL	0600-1800	ON CALL



Holiday Operating Schedule



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<u>ACS</u> <u>FACILITY HOURS</u>	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
<u>CDC</u> <u>FACILITY HOURS</u>	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
<u>SAC</u> <u>FACILITY HOURS</u>	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
<u>FCC</u> <u>FACILITY HOURS</u>	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
<u>YC</u> <u>FACILITY HOURS</u>	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
<u>PARENT CHILD SERVICES</u> <u>FACILITY HOURS</u>	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED



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Holiday Operating Schedule



	THANKS- GIVING 25-Nov-10 Thurs	CHRISTMAS EVE 24-Dec-10 Fri	CHRISTMAS DAY 25-Dec-10 Sat	NEW YEAR'S EVE 31-Dec-10 Fri	NEW YEAR'S DAY 1-Jan-10 Sat
<u>SULLIVAN GYM</u> <u>FACILITY HOURS</u>	1000 - 1700	0530 - 1400	CLOSED	0530 - 1400	CLOSED
<u>COLEMAN GYM</u> <u>FACILITY HOURS</u>	1000 - 1700	0600 - 1400	CLOSED	0600 - 1400	CLOSED
<u>LIBRARY</u> <u>FACILITY HOURS</u>	1000 - 1600	1000 - 1200	CLOSED 25 & 26-Dec	1000 - 1400	CLOSED
<u>AUTO SKILLS</u> <u>FACILITY HOURS</u>	CLOSED	0900 - 1400	CLOSED	0900 - 1400	CLOSED
<u>OUTDOOR RECREATION</u> <u>FACILITY HOURS</u>	CLOSED	0830 - 1730	CLOSED	0830 - 1730	CLOSED
<u>TAX RELIEF OFFICE</u> <u>FACILITY HOURS</u>	CLOSED	0800 - 1200	CLOSED	0800 - 1200	CLOSED
<u>WARRIOR ZONE</u> <u>FACILITY HOURS</u>	1700-0200	1630 - 0100	CLOSED	1630 - 0200	CLOSED

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Mannheim Schools



Common Dates

Friday, 8 October	No School—Teacher In-Service
Monday, 11 October	No School—Columbus Day Holiday
Thursday, 4 November	End of 1 st Quarter
Friday, 5 November	No School-Teacher Workday
Monday, 8 November	2 nd Quarter Begins
Thursday, 11 November	No School-Veterans Day

Mannheim High School Homecoming Weekend

Thurs 7 Oct, 1100, Parade
Thurs, 7 Oct, 2000, Bonfire
Fri, 8 Oct, 1900, Football Game, MHS vs Bitburg
Sat, 9 Oct, SAT
Sat, 9 Oct, Homecoming Dance



Religious Support Office



- 30 Oct 10 Hallelujah Festival 1600-2000, BFV Chapel
- 02 Nov 10 All Saint's Day Celebration 1205/1800, BFV Chapel
- 20 Nov 10 Thanksgiving Day Mass & Fellowship 0900, BFV Chapel
- 1 Dec 10 Christmas Tree Lighting Ceremony 1800, BFV Chapel
- 08 Dec 10 Immaculate Conception (Holy Day Mass) 1205/1800, BFV Chapel
- 17-20 Dec 10 Strong Bonds Combined Singles and Marriage Retreat in Garmisch
- 24 Dec 10 Christmas Eve
 - Children's Christmas Eve Mass with Nativity Play 1730, BFV Chapel
 - Protestant Christmas Eve Service 1900, BFV Chapel
 - Christmas Eve Mass 2200, BFV Chapel
- 25 Dec 10 Christmas Day Mass 1000, BFV Chapel



Commander's Notes



- Transformation Updates
- Housing Policy Changes
- Sexual Assault Prevention and Response Program Case Reporting Change
- Schuh Theater re-opens 24 September (1900 Resident Evil: Afterlife (R))
- Warrior Zone Grand Opening is 28 September from 1600-2200
- Building and Area Coordinator Meeting, 30 September at 1330 in the Schuh Theater
- AFN Open Line on the morning of 13 October on transformation and Mannheim Schools



I WANT YOU TO TAKE THE

CUSTOMER SERVICE ASSESSMENT

**RATE THE IMPORTANCE and PERFORMANCE
of Garrison services.**

Survey is open to all eligible patrons from Aug. 30 through Sept. 26, 2010.

VISIT WWW.MYMILITARYVOICE.ORG TO PARTICIPATE

CUSTOMER MANAGEMENT SERVICES

A three tiered feedback mechanism that includes:

. Interactive Customer Evaluation . Community FIRST . Customer Service Assessments .

Contact your local Customer Service Officer at (913) 684-1750 or leavcms@conus.army.mil

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